



# SERVICE INFORMATION

## Tigers Childcare, Ongar Village

### About our Early Years Education & Care Childcare Service

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| TYPE OF SETTING                                                  | Tigers Childcare, Ongar Village is a private full-day care service.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| SERVICES OFFERED                                                 | We offer full-time day care, sessional ECCE pre-school classes and school-age childcare                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| OPENING HOURS                                                    | <p>7:30am - 6:30pm, Monday to Friday.</p> <p>We have 2 ECCE sessional classes which are 8:45am and 9:00am respectively and are 3 hours in duration. These classes operate Monday to Friday during school-term only.</p> <p>Our school-age childcare is available from 7:30 to 8:45am for breakfast club and from 1:30 - 6:30pm for after school care. School-age children can attend from 7:30am - 6:30pm during school holidays.</p> <p>Tigers Childcare is closed for all bank and public holidays and for one week of the Christmas school holidays. For a full list of closures please refer the NCS or ECCE Scheme calendar available on our website.</p> |
| MANAGER NAME & CONTACT DETAILS                                   | <p>Izabela Szelag</p> <p>Ph: (01) 826 0055</p> <p>Email: info@tigerschildcare.com</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| TUSLA REGISTERED NUMBER & NUMBER OF CHILDREN PERMITTED TO ATTEND | <p>TU2015FL223 is our Tusla early years registration number.</p> <p>128 children can attend this service, subject to staffing levels.</p> <p>TU2021FL031SA is our Tusla school age registration number.</p> <p>60 children can attend this service subject to staffing levels.</p>                                                                                                                                                                                                                                                                                                                                                                             |
| AGE PROFILE OF CHILDREN                                          | <p>Discoverers Rooms - age 0 - 2 years</p> <p>Explorers Room - age 2 - 3 years</p> <p>Active Cubs Rooms - age 3 - 6 years</p> <p>ECCE sessional pre-school class - age 2.8 - 5 years</p> <p>School-age Rooms - age 5 years and above</p>                                                                                                                                                                                                                                                                                                                                                                                                                       |

#### ALL FEES SHOWN BELOW ARE EXCLUSIVE OF ANY ECCE OR NCS SUBSIDIES

| UNDER 3 YEARS                                                                                      | OVER 3 YEARS                                                                                                                                                                                                                                                                        | SCHOOL-AGE | ECCE SESSIONAL |
|----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|----------------|
| €1,080                                                                                             | €1,020                                                                                                                                                                                                                                                                              | €710       | €325           |
| HOW DO I PAY MY FEES?                                                                              | Fees are collected by direct debit monthly in advance. Fee invoices are issued via Child Paths prior to the fee being collected. A administration fees applies where parents choose not to pay their fee via direct debit. Please refer to our Fees Policy for further information. |            |                |
| IS A DEPOSIT REQUIRED TO SECURE MY CHILD'S PLACE AND WHAT RULES SURROUND REPAYMENT OF THE DEPOSIT? | Yes, a deposit is required to secure your child's place at our service. The deposit must be paid in full prior to your child commencing at our service. Please refer to our Fees Policy for further information.                                                                    |            |                |

### Useful Information

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| <p><b>WHERE CAN I VIEW POLICY DOCUMENTATION?</b></p>                  | <p>In Tigers Childcare, we use policies as living documents to govern our services and to guide day to day practice. Our policies are developed in line with:</p> <ul style="list-style-type: none"> <li>• Legislation applicable to the operation of legal entity (Employment, Health &amp; Safety, etc.)</li> <li>• Child Care Act 1991 (Early Years Services) Regulations 2016</li> <li>• Child Care Act 1991 (Early Years Services) (Registration of School Age Services) Regulations 2018</li> <li>• Child Protection Legislation</li> <li>• National and international best practice guidance in Early Childcare Education and Care (ECEC) and School Aged Care (SAC)</li> </ul> <p>Our core values of <i>Tigers Lead</i> are reflected in our policies which act as an ongoing reference point to maintain our values, grow our practice, and build our ethos. Policies evolve through ongoing review by reviewing and reflecting on our daily practices.</p> <p>Each policy is reviewed routinely on a 3-year cycle. In addition to this, any policy may be reviewed and amended:</p> <ol style="list-style-type: none"> <li>1. On receipt of a suggestion received from parent, colleague or child</li> <li>2. As part of an analysis/risk assessment of an accident or incident</li> <li>3. As an action from reflective practice</li> <li>4. On receipt of a non-compliance from the Tusla Early Years Inspectorate or from a directive/ recommendation from the Department of Education Inspectorate</li> <li>5. Our Child Safeguarding Statement for each centre is reviewed every 2 years under Children's First legislation</li> </ol> <p>Parent can access policies via the parents' page on the website and the storage section on Child Paths.</p> |
| <p><b>HOW WILL I RECEIVE UPDATES ON MY CHILD'S DAY AT TIGERS?</b></p> | <p>You will receive updates on your child's day at Tigers via Child Paths. You will be sent a link to set up your account once your child has been registered and the deposit has been paid. If you have issues accessing your account please let the service manager know.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <p><b>WHAT SHOULD I PACK FOR MY CHILD EACH DAY?</b></p>               | <ul style="list-style-type: none"> <li>• Nappies, wipes and barrier creams (where needed) must be provided for children who require them.</li> <li>• Prepared bottles must be provided for children who are being bottle-fed. Please refer to our Food, Nutrition &amp; Health Promotion Policy for further information.</li> <li>• All our centres are nut-free zones. Parents are required to ensure that nuts and food containing nuts are not provided from home.</li> <li>• For children attending ECCE hours and in some cases for children attending full-day, parents are asked to provide one snack per day, please check with the service manager to confirm what is required for your child. Popcorn is not permitted to be brought in from home. Parents are required to cut grapes, olives and cherry tomatoes in half</li> <li>• Parents of children who attend our full day care services are asked to provide toothbrushes &amp; toothpaste for their children.</li> <li>• Having fun can be messy! Please ensure you pack a spare change of clothes, including underwear, socks and shoes each day. Pack comfortable, clothes that can be layered to allow for changeable weather conditions.</li> <li>• Children should wear safe footwear such as trainers.</li> <li>• Please have all clothing, equipment, and backpack labelled with your child's name.</li> <li>• No personal toys or equipment from home. Tigers cannot be responsible for any personal items that are lost or stolen</li> </ul>                                                                                                                                                                                                                                              |
| <p><b>HOW DO I REGISTER MY CHILD?</b></p>                             | <p>To register your child, you need to complete the registration form available on our website and return it to the relevant manager.</p> <p>You will be sent an invoice for payment of the deposit and registration fee. This must be paid via bank transfer before your child commences at one of our services.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |