

Parent Statement for Approved Providers

1. Welcome to our Childcare Service

Tigers Childcare- Bawnogue, Bawnogues Commons West Kilcock W23FNP4, is an Approved Service, working together with the Department of Children, Equality, Disability, Integration and Youth, and parents to deliver high quality, affordable, inclusive Early Learning and Care (ELC) and/or School Age Childcare (SAC) services for children. This statement outlines some of the important things you can expect from us.

1.1 About Us

Here are some of the basic things to know about us:

A typical week for us is 08:00 to 18:30 Monday to Friday for 51 weeks per year.

At Tigers Childcare- Bawnogue we offer the following services to children and their families:

<input type="checkbox"/>	Sessional Care for Early Learning & Care (ELC) excluding ECCE provision
<input type="checkbox"/>	Sessional pre-school under ECCE (Free Pre-school)
<input type="checkbox"/>	Full day care/part time care for Early Learning & Care (ELC)
<input checked="" type="checkbox"/>	Term time School Age Childcare
<input checked="" type="checkbox"/>	Out of term School Age Childcare

2. Early Childhood Care and Education Programme (ECCE), Access and Inclusion Model (AIM), National Childcare Scheme (NCS) and Community Childcare Subvention Plus (CCSP) Saver Programme.

This Childcare Service is in contract to deliver the:

<input checked="" type="checkbox"/>	National Childcare Scheme (NCS)
<input type="checkbox"/>	Early Childhood Care and Education (ECCE) programme
<input type="checkbox"/>	Community Childcare Subvention Plus (CCSP) Saver Programme

National Childcare Scheme (NCS)

NCS provides subsidies to parents and families to offset the costs of Early Learning and Care (ELC) and/or School Age Childcare (SAC). There are two types of subsidies available to apply for under the NCS - the Universal or Income Assessed subsidy. Both subsidies are available to families with children between 24 weeks and 15 years of age.

This service welcomes children who wish to avail of the National Childcare Scheme, including children referred under the sponsorship programme. Further information about the NCS, including how to apply for a subsidy, is available here - <https://www.ncs.gov.ie/en/> or contact the NCS Parent Support Centre on 01 906 8530 (Monday to Friday from 9am to 5pm).

Your NCS award includes a unique CHICK (Childcare Identifier Code Key) and information on the maximum number of hours you can claim. To use your award, you must:

- 1) Receive a CHICK by applying to <https://www.ncs.gov.ie/en/> or contacting the NCS Parent Support Centre.

- 2) Bring the CHICK to Tigers Childcare- Bawnogue and register your NCS subsidised hours of care. The hours that you will agree should be based on the hours you need and what Tigers Childcare- Bawnogue can offer you.
- 3) After Tigers Childcare- Bawnogue has registered your hours, **you must confirm** that these details are correct. These details must be confirmed at <https://www.ncs.gov.ie/en/> or in writing to National Childcare Scheme, PO Box 13105, Southside Delivery Office, Cork, depending on whether you originally applied online or by post to receive your award.
- 4) **Your NCS subsidy can only be paid once your CHICK has been registered by Tigers Childcare- Bawnogue and you have confirmed on the system that all details are correct.**

The amount that you must pay to Tigers Childcare- Bawnogue is called the 'co-payment'. The co-payment is Tigers Childcare- Bawnogue's fee for your child minus the NCS subsidy paid by the Department to Tigers Childcare- Bawnogue for your child.

Tigers Childcare- Bawnogue must provide you with details of how your co-payment amount is calculated (our fee less your NCS subsidy). We will always notify you within 20 working days if and when your co-payment amount changes, including details on how it has been calculated.

Calendars

Tigers Childcare- Bawnogue will provide you with a separate letter indicating the days our service is closed over the programme year. We will provide you with a minimum of 20 working days written notice period of our intention to change this.

3. Fees Policies

As an Approved Provider, we operate a Fees Policy that is transparent and understandable to our parents. Please do not hesitate to contact Miriam Magee who will provide additional clarification as required.

3.1 Donations - We will not request or accept any donations, voluntary or otherwise from parents/guardians, in respect of the ELC/SAC services being provided.

3.2 Deposits - We will not charge any non-refundable deposits¹ to parents/guardians in the respect of their ELC/SAC service where the parent/guardian takes up the service for which the deposit was paid. Additionally, if applicable we will return all ECCE or CCSP Saver programme deposits once your child's registration is approved on the EYP.

3.3 Discounts - Any discount relevant to you will be applied to your normal fee.

3.4 Optional Extras - The term 'Optional Extra' is only applicable to any extra services or activities we offer under the ECCE/CCSP Saver Programmes which are not funded by the Programmes but which are voluntary with optional charges to you. These optional extras are very limited in nature and there is a copy of the DCEDIY-approved optional extras list available in Appendix 1 of the [ECCE programme rules](#), which are also available on the Early Years Hive.

3.5 Additional Service - Is when something additional to a service type/fee option is offered to parents/guardians. For example a service provider may offer school collection services in addition to their SAC Service Types, or a service providing ECCE only may offer 2 weeks of camp during Easter, these would be charged for additionally.

¹ Non-refundable deposits include administration/registration fees or other such charges.

3.6 Fee Tables

3.6.1 - Section A: Fee Tables

Programme Year: 2024/2025

Fee Type Name	Age Range	School Age / Early Years	ECCE Available ?	Session Start Time	Session Finish Time	Second Session Start Time	Second Session Finish Time	Incorporated Services?	Choose Incorporated Service	Additional Information	Hrs per Day	Days per Week	Hrs per Week	Full Fee	Fee (with ECCE deduction for 3 free hours)	Effective From	Effective To
Full-Time After School Care + Breakfast Club + Camps (all year round 8.00am - 6:30pm)	5y - 12y	SAC	No	08:00	18:30			Yes	Meal		10.5	5	52.5	€150	€	02/09/2024	31/08/2025

3.6.2 - Section B: Fee Extras: Deposit / Discount / Optional Extras* / Additional Services

Type	Extras	Amount	Description	Additional Detail / Conditions	Effective From	Effective To
Deposit		€	A booking deposit, of 100% of fees per child is required. The balance of the deposit will be held on account for the duration of child's enrollment at Tigers Childcare. If your Child is offered a place and doesn't commence at the service your deposit will be forfeited		02/09/2024	31/08/2025
Discount		€	Staff discounts are granted at the discretion of the company. Discounts will vary depending on seniority of the staff member.		02/09/2024	31/08/2025
Discount		€	5% sibling discount is available to families availing of full-time care for two or more children. Discount applies to second & subsequent children only.		02/09/2024	31/08/2025

3.6.3 - Section C – Other Additional Information

* These are entirely optional to parents

Queries -If you have any queries or wish to discuss any of the above, please contact **Miriam Magee**. **Alternatively, you could address queries to your local City/County Childcare Committee (CCC). A list of CCC contact details is available from www.myccc.ie**

Tigers Childcare- Bawnogue will display this Parent Statement at all times in an area accessible to parents/guardians as well as on any online platform maintained by the Tigers Childcare- Bawnogue for the purpose of advertising its service or providing information to parents/guardians. Tigers Childcare- Bawnogue will print and co-sign a Parent Statement for each family. A copy signed by Tigers Childcare- Bawnogue and the parent/guardian will be retained on file. Any changes to Fee Policies will require that an updated Parent Statement is displayed and Tigers Childcare- Bawnogue will issue updated Parent Statements by email to our parents/guardians and retain proof of the associated email.

Include here a list of children enrolled at the service:

Use BLOCK CAPITALS:

Child first name	Child family name

This Parent Statement, which is an agreement solely between the parent/guardian and the provider, sets out what is on offer at Tigers Childcare- Bawnogue and the applicable fees. If these terms conflict with the terms of any other agreement between Tigers Childcare- Bawnogue and the parents/guardians then this takes priority, however any parts of any existing agreement that do not conflict remain in force and are not affected by this Parent Statement.

Programme Year:	2024/2025
Signed on behalf of:	Tigers Childcare- Bawnogue
	24KE0511
Signed – Parent/Guardian:	
Parent/Guardian name in BLOCK CAPITALS:	
Date:	