

### About our Early Years Education & Care and School-Age Childcare Service

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| <b>TYPE OF SETTING</b>  | Tigers Childcare, Glasnevin is a private sessional early years service and school-age childcare service.   |
| <b>SERVICES OFFERED</b>   | We offer sessional ECCE pre-school classes and school-aged childcare.  |
| <b>OPENING HOURS</b>  | 8:00am - 9:00am, Monday to Friday for breakfast club<br>1:30pm - 6:00pm, Monday to Friday for after-school care<br><br>ECCE sessional classes run from 9:10am - 12:10pm, Monday to Friday during school-term only.<br><br>Tigers Childcare is closed for all bank and public holidays. and for all school holidays. For a full list of closures please refer the NCS or ECCE Scheme calendar available on our website. |
| <b>MANAGER NAME &amp; CONTACT DETAILS SCHOOL-AGE CHILDCARE</b>              | Kelsey Galdino Da Silva<br>Ph: 086 466 5357<br>Email: glasnevin@tigerschildcare.com or info@tigerschildcare.com  |
| <b>MANAGER NAME &amp; CONTACT DETAILS PRE-SCHOOL SERVICE</b>                | Samar Bennis<br>Ph: 086 410 1558<br>Email: glasnevinpreschool@tigerschildcare.com or info@tigerschildcare.com  |
| <b>TUSLA REGISTERED NUMBER &amp; NUMBER OF CHILDREN PERMITTED TO ATTEND</b> | TU2015DY224 and TU2020DY046SA are our Tusla registration numbers.<br>22 children can attend this service under our early years registration and 48 children can attend under our school-age registration, subject to staffing levels.  |
| <b>AGE PROFILE OF CHILDREN</b>  | ECCE sessional pre-school class - age 2.8 - 5 years<br>School-Age Childcare - age 5 - 12 years   |

### Fee Information

| ALL FEES SHOWN BELOW ARE EXCLUSIVE OF ANY ECCE OR NCS SUBSIDIES   |   |             |                |                 |
|---|---|-------------|----------------|-----------------|
| AFTER SCHOOL ONLY   | BREAKFAST CLUB & AFTER SCHOOL   | HOURLY CLUB | BREAKFAST CLUB | ECCE FEE PAYING |
| <b>PAYABLE 10 MONTHS (SEPT - JUNE)</b>  |   |             |                |                 |
| € 483.26  | € 604.35  | € 144.05    | € 144.05       | € 348.66        |
| <b>HOW DO I PAY MY FEES?</b>  | Fees are collected by direct debit monthly in advance. Fee invoices are issued via Child Paths prior to the fee being collected. A administration fees applies where parents choose not to pay their fee via direct debit. Please refer to our Fees Policy for further information. |             |                |                 |
| <b>IS A DEPOSIT REQUIRED TO SECURE MY CHILD'S PLACE AND WHAT RULES SURROUND REPAYMENT OF THE DEPOSIT?</b> | Yes, a deposit is required to secure your child's place at our service. The deposit must be paid in full prior to your child commencing at our service. Please refer to our Fees Policy for further information.  |             |                |                 |

### Useful Information

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| <p><b>WHERE CAN I VIEW POLICY DOCUMENTATION?</b></p>                  | <p>In Tigers Childcare, we use policies as living documents to govern our services and to guide day to day practice. Our policies are developed in line with:</p> <ul style="list-style-type: none"> <li>• Legislation applicable to the operation of legal entity (Employment, Health &amp; Safety, etc.)</li> <li>• Child Care Act 1991 (Early Years Services) Regulations 2016</li> <li>• Child Care Act 1991 (Early Years Services) (Registration of School Age Services) Regulations 2018</li> <li>• Child Protection Legislation</li> <li>• National and international best practice guidance in Early Childcare Education and Care (ECEC) and School Aged Care (SAC)</li> </ul> <p>Our core values of <i>Tigers Lead</i> are reflected in our policies which act as an ongoing reference point to maintain our values, grow our practice, and build our ethos. Policies evolve through ongoing review by reviewing and reflecting on our daily practices.</p> <p>Each policy is reviewed routinely on a 3-year cycle. In addition to this, any policy may be reviewed and amended:</p> <ol style="list-style-type: none"> <li>1. On receipt of a suggestion received from parent, colleague or child</li> <li>2. As part of an analysis/risk assessment of an accident or incident</li> <li>3. As an action from reflective practice</li> <li>4. On receipt of a non-compliance from the Tusla Early Years Inspectorate or from a directive/ recommendation from the Department of Education Inspectorate</li> <li>5. Our Child Safeguarding Statement for each centre is reviewed every 2 years under Children's First legislation</li> </ol> <p>Parent can access policies via the parents' page on the website.</p> |
| <p><b>HOW WILL I RECEIVE UPDATES ON MY CHILD'S DAY AT TIGERS?</b></p> | <p>You will receive updates on your child's day at Tigers via Child Paths. You will be sent a link to set up your account once your child has been registered and the deposit has been paid. If you have issues accessing your account please let the service manager know.</p>   |
| <p><b>WHAT SHOULD I PACK FOR MY CHILD EACH DAY?</b></p>               | <ul style="list-style-type: none"> <li>• All our centres are <b>nut-free zones</b>. Parents are required to ensure that nuts and food containing nuts are not provided from home.</li> <li>• For children attending ECCE hours and in some cases for children attending full-day, parents are asked to provide one snack per day, please check with the service manager to confirm what is required for your child. Popcorn is not permitted to be brought in from home. Parents are required to cut grapes, olives and cherry tomatoes in half.</li> <li>• Having fun can be messy! Please ensure you pack a spare change of clothes, including underwear, socks and shoes each day. Pack comfortable, clothes that can be layered to allow for changeable weather conditions.</li> <li>• Children should wear safe footwear such as trainers.</li> <li>• Please have all clothing, equipment, and backpack labelled with your child's name.</li> <li>• No personal toys or equipment from home. Tigers cannot be responsible for any personal items that are lost or stolen.</li> </ul>   |
| <p><b>HOW DO I REGISTER MY CHILD?</b></p>                             | <p>To register your child, you need to complete the registration form available on our website and return it to the relevant manager.</p> <p>You will be sent an invoice for payment of the deposit and registration fee. This must be paid via bank transfer before your child commences at one of our services.</p>   |