



PARENT INFORMATION PACK & REGISTRATION FORM

TYRRELSTOWN

COMPANY INFORMATION

Tigers Pre-School and Tigers After School Care are business names owned by Tiger Time Limited – registered address College Business & Technology Park, Ballycoolin, Blanchardstown, Dublin 15. Company Registration number 488188.

CONTACT INFORMATION

Email Address: info@tigerschildcare.com
Web address: www.tigersafterschoolcare.com

Centre Manager: Louise O'Grady

Centre Phone: 086 170 4097

Admin/Accounts Office: 087 170 3955 / 086 140 8259

HOURS OF OPERATION

- Monday to Friday (during school term) from 7:30am – 9am and from 1:20pm – 6:30pm.
- Monday to Friday (in-service days) from 7:30am – 6:30pm

Tigers is closed for all bank and public holidays.

At Tigers we also run camps from 7:30am – 6:00pm during the following holidays:

- October mid-term
- February mid-term
- Two weeks at Easter
- 6 weeks of summer holidays

Tigers is closed for the Christmas school holidays, the first two weeks of the summer break and the week before a new school year commences¹.

ABOUT TIGERS AFTER SCHOOL CARE

The philosophy of the Tigers After School Care programme is that all children should be allowed time for unstructured play after their school day in a safe, warm, familiar and caring environment, where all children feel special and that they belong.

The aim of Tigers is to provide safe, pleasant, relaxing and stimulating care. We endeavour to offer children a place where they will enjoy spending time in an environment that parents feel comfortable with.

LOCATION

Tigers is located in St. Luke's National School, Tyrrelstown.

NUMBER OF SPACES/PLACES AVAILABLE

Places in all of our programmes are strictly limited and priority will be given to families residing in the locality of the relevant centre, and families who are regular users of that centre. Enrolment is also limited to the available spaces on site and is restricted to regular users. The following places are available for the coming school year.

- 40 full-time places

¹ Will vary from year to year depending on how the start of the school year and the end of the 6 week Summer Camp programme fall.

- 20 additional Hour Club places
- 15 additional homework club places.

Please note that the number of available spaces is subject to change and staffing levels.

POLICY & PROCEDURES

This document must be read in conjunction with our general Policy & Procedures, a copy of which is available on the 'Parent's Page' of our website. The page is password protected. You can obtain the password from a member of staff.

TYPES OF CARE AND PROGRAMMES OFFERED

We offer a number of childcare options. These options are designed to offer as flexible a service to the parents as possible.

➤ **Breakfast Club**

Breakfast Club runs from 7:30am until school begins, Monday to Friday during school term. Children will be provided with a nutritious breakfast before starting their school day. Breakfast will include cereals, toast and breads along with milk and breakfast juices.

During the remaining time children will be free to play with their friends or use any of the equipment at Tigers. Organised activities will also be available for children although children can opt in and out of these activities.

During Breakfast Club there will be 1:15 child to adult ratio in place. Places are limited to a maximum of 30 children.

➤ **After School - Full Time Care**

Children will attend Tigers from Monday to Friday from the time school ends until 6:00pm. These children will also attend during any in-service days or days upon which the school is closed (other than holidays, mid-term breaks, bank and public holidays). The rate for Full Time Care excludes Breakfast Club and camps.

➤ **After School – Hour Club**

Hour Club is run for Junior and Senior infant children. Hour Club accommodates parents with children in older classes with one pick up time. Hour Club starts at 1:10pm.

➤ **After School – Homework Club**

The Homework Club is run for school going children in first class and above attending Tigers from Monday to Thursday. The programme runs from 2:10pm – 3:10pm and provides children with an hour of tutored homework time. All homework is checked by the supervisor and ticked and initialed in the child's homework journal when completed. Each night parents should check that homework is satisfactorily completed and sign their child's homework journal. **All reading homework is done at home.**

Please note that if a child leaves their belongings/homework sheets in their classroom Tigers staff cannot bring them back to their classroom to get it.

Homework Club is optional. If a parent wishes for their child to complete their homework at home they should bring this to the attention of a member of staff.

➤ **In-Service Days / Camps**

Care is provided during in-service days (not mid-term breaks). On these days Tigers operates from 7:30am until 6:00pm. In-service day care may be offered in a centre other than the one your

child usually attends e.g. if a school is being used as a polling station we will accommodate your child in another nearby location. You will be given advance notice of this. In-service day care is not included in your monthly fee and a €20 fee must be paid if your child is to attend on an in-service day.

Camps are held during mid-term breaks (excluding Christmas holidays), for two weeks of the Easter Holidays and for 6 weeks during the summer. Camps are usually held in one location and not in each individual centre.

To enroll your child in any of our camps you are required to complete a registration form and pay a non-refundable deposit.

ORDER OF DAILY ACTIVITIES

Listed below is the general routine at Tigers. This is a guideline and may change

➤ 1:10 – 2:10: Hour Club

Children are brought to the Tigers room and given a snack. The snack will consist of a drink, fruit, yoghurts, crackers, cheese etc. On special occasions treats will be provided.

The children will then be allowed 45 minutes of free play time. Below is an example of the activities that are planned for the children in Hour Club – please note that the activities are subject to change.

Monday – Wii games

Tuesday – Arts & Crafts

Wednesday – Board games/Circle games

Thursday – Free play

Friday – Movie

Children can choose to play in small groups with any of the toys provided as well as the Wii and computer. Children may also decide to do art and crafts in this time.

In fine weather children will be allowed supervised play outside.

➤ 2:10 – 3:10: Homework Club

Homework Club is an opportunity for children to do their homework in a quiet school environment. Children will sit by themselves and have their homework journals out so that homework can be checked by a supervisor. Children are encouraged to do all written tasks first.

Each exercise will be checked by a supervisor before a child starts on the next exercise. When a supervisor is happy that a child has worked on an exercise to the best of their ability their journal will be ticked and initialed. Learning homework (spellings, tables etc) will be checked once all written work is completed. Children will be checked on this work daily.

Reading homework must be completed at home. We believe that this type of homework should be done with a child's parent on a one to one basis.

Each child must have a parent check and sign their homework journal daily. It is up to each parent to take responsibility for their child's homework and make sure that all work is done to the best of their child's ability.

Homework Club is one hour of supervised homework time. If your child's homework is not finished in this time they must go on to complete it at home.

➤ **2:30 – 3:00: Arts & Crafts**

Junior and Senior infant children as well as children not taking part in Homework Club will be given this opportunity to wind down and relax after their day. Children are given this opportunity to have some one on one time with their care givers. This time is used for art and crafts activities or free play – the children decide which they would prefer.

Younger children may wish to use this time as an opportunity to take a nap. Nap mats will be provided for any child who wants one during this time.

➤ **3.00 – 3:30: Get Moving**

The importance of physical activity for children cannot be stressed enough these days. Tigers recognise this fact and will use this time so children can partake in some form of exercise. We use the sports hall when it's available to us and in fine weather the children are brought outside. Children will be encouraged to take part in movement games.

From time to time outside groups will be brought into Tigers in order to give children at Tigers access to some professional coaching. These classes are non-compulsory and will run at an extra cost to the parents. All outside coaches will be supervised by a staff member.

➤ **3:35 – 4:15: Dinner**

Hot meals are provided by our catering service 'Moon and Spoon'. These meals are made specifically for children and contain no artificial ingredients. All dietary requirements are catered for but need to be specified in advance.

➤ **4:15 – 5:45: Theme (Week 1), Free Play (Week 2)**

Children can use this time to play games with their peers. Again children can choose to play in small groups with any of the toys provided as well as the Wii and computer. Children may also decide to do art & crafts in this time.

Every second week brings a new 'theme' to Tigers. We ask children for their help in deciding on the themes – they can range from zoo animals to dinosaurs – the children decide. Activities, art and crafts and games are then based on the theme of the week.

➤ **5:45 – 6:00: Tidy Up**

Children will be given this time to relax so that they are not over excited when their parents arrive. At this time children may read a book from the library.

FEES

A booking deposit equivalent to one month's fees is payable upon application for a place on one of our programmes. If a parent wishes to withdraw a child from a programme 30 days written notice must be provided, failing which the deposit will be retained. Subject to the necessary notice being provided the deposit will be refunded less any outstanding fees and charges. Please note the deposit cannot be used as the last month's fees.

Full Time Care (including in-service days)	€460 per month
Full Time Care & Breakfast Club (1 hour)	€520 per month
Full Time Care & Breakfast Club (1.5 hours)	€530 per month
Full Time Care & Camps (payable over 12 months)	€550 per month
Full Time Care & Breakfast Club & Camp (payable over 12 months)	€560 per month
Breakfast Club (7:30 – 9:00am)	€195 per month
Breakfast Club (8:00 – 9:00am)	€130 per month
Hour Club	€100 per month
Homework Club (4 days)	€104 per month
Part-time Care/Additional Hours	€6.50 per hour *
Camps	€110-150 per week

* if your child stays after 4pm the daily rate of €26 is charged.

Unless otherwise agreed, all fees are payable monthly in advance on the first of each month and again, unless otherwise agreed, are to be paid by direct debit. A €20 monthly administration fee will be charged where fees are not paid by direct debit.

Fee invoices are sent via email on a monthly basis. An email address must be provided on the registration form.

Fees are to be paid without deductions. For clarity please note that fees are due in full irrespective of a child not attending because of, but not limited to, illness or holiday. With the exception of Camps, all other fees have been calculated to reflect periods when the centres will be closed.

Tigers is entitled, at its discretion, to charge an additional €10 per day for each day or part of a day payment is late. In addition Tigers will be entitled to terminate service with immediate effect if any payment stands overdue by seven days or more and please note such termination will be without prejudice to Tigers' right to enforce all of its entitlements herein to include payment.

Late Pickup Fee

Please note that in the event a child is not collected on or before the centre's closing time i.e. 6pm, a fee of €10.00 per minute or part thereof may be charged until such time as the child is collected. Repeated late pick-ups may result in Tigers terminating service.

CHILD PROTECTION

We have a moral and legal obligation to ensure that all children in our care are protected, and their health and welfare are safeguarded. Our staff are legally mandated to report any concerns. We have a responsibility to identify, report and record any suspicions of child abuse to Tusla, the Child and Family Agency. We have a responsibility to respond to all child protection concerns.



**TYRRELSTOWN
REGISTRATION FORM**

Please be sure to read this form carefully and answer all questions. We are required under the Child Care Act 1991 Regulations 2016 to collect specific information relating to your child.

CHILD INFORMATION

Child Name: _____

Address: _____

Date of Birth: _____

Teacher's Name: _____

Class (e.g. 1st, 2nd): _____

Type of Care Required

Type of Care	Please <input type="checkbox"/> below
Breakfast Club (7:30 – 9am)	
Breakfast Club (8am-9am)	
Hour Club (1:20 – 2:20pm)	
Homework Club (2:20 – 3:20pm)	
Full-time Care (1:20/2:20 – 6pm)	
Full-time Care incl. Breakfast Club	
Full-time Care incl. Breakfast Club & Camp (over 12 months)	
Full-time Care incl. Camps (over 12 months)	
Part-time Care (please specify hours below)	

Please the days your child will attend Tigers (note: for part-time care please fill in the hours that you require care for)

Monday	Tuesday	Wednesday	Thursday	Friday

DETAILS OF PARENTS/GUARDIANS

Name: _____

Telephone No (day contact): _____

Name: _____

Telephone No (day contact): _____

Home Address of either parent/guardian if different from child:

With whom is child living? _____

Nominated Emergency Contact

Name: _____

Telephone No (day contact): _____

Address: _____

MEDICAL INFORMATION

Nominated Emergency Contact

GP's Name: _____

Telephone No (day contact): _____

Address: _____

Record of Vaccinations

Please tick and enter dates below:

B.C.G.	Yes []	No []	Date: _____
6 in 1 (All)	Yes []	No []	Date: _____
Pneumococcal Conjugate Vaccine (PCV)	Yes []	No []	Date: _____
Meningococcal B (Men B)	Yes []	No []	Date: _____
Mumps/Measles Rubella (MMR)	Yes []	No []	Date: _____
Haemophilus Influenzae B (HIB)	Yes []	No []	Date: _____
Rotavirus	Yes []	No []	Date: _____
Meningococcal C (Men C)	Yes []	No []	Date: _____
4 in 1 (Junior Infants booster)	Yes []	No []	Date: _____

We ask parents to supply a copy of all vaccinations the child has received.

Does your child have any of the following (if not applicable please write n/a next to each heading)?

Allergies: _____

Special needs: _____

Disability: _____

Illness: _____

Please notify us of any special care/attention that is required due to any of the above. If your child has any long-term medical needs or has a chronic condition you are required to complete a 'Healthcare Plan' in addition to this form.

If your child has every suffered from Febrile Convulsions, please indicate below:

I consent to prescribed medicines by oral administration and others (inhalers/injectable adrenaline) in accordance with the policy and procedure of the service. Parents will always be asked to complete an Administration of Medication form prior to the medicines being given.

Parent/Guardian Signature: _____

Child Name: _____

Date: _____

I consent to the administration of teething gels and temperature control medication (Calpol or equivalent) in accordance with the policy and procedures of this service. Parents will always be informed when medication has been administered to their child.

Parent/Guardian Signature: _____

Child Name: _____

Date: _____

In the event of a medical emergency I hereby give permission to the management of Tigers Childcare to act on my behalf in case of emergency or accident and take such action as necessary for the benefit of my child. This decision is to be taken by the staff person in charge at the time of the emergency.

Parent/Guardian Signature: _____

Child Name: _____

Date: _____

In the event that my child has a minor accident/injury/illness at Tigers and the staff are unable to reach me, I give my authorisation to Tigers Childcare to provide my child with Calpol (or equivalent).

Parent/Guardian Name: _____

Child Name: _____

Date: _____

ADDITIONAL INFORMATION

Persons authorised to collect child (other than parent/guardian)

Name(s): _____

Address: _____

Telephone No (day contact): _____

Name(s): _____

Address: _____

Telephone No (day contact): _____

Permission for Photographs/Videos

I hereby give permission for my child to be photographed/video recorded at Tigers Childcare. Photographs/videos may be used for the following:

- o Documenting learning e.g. Observations, Learning Stories
- o TUSLA Early Years Inspectorate / DES Inspectorate
- o Service Evaluation
- o In-house displays & Information
- o Tigers Childcare Facebook Page & Website

Yes	No

Parent/Guardian Signature: _____

Child Name: _____

Date: _____

Permission to Change Clothes

It may become necessary to change your child's clothing because of, for example, messy play or wet/soiled clothing.

I hereby give permission to Tigers Childcare to change my child's clothing if required.

Parent/Guardian Signature: _____

Child Name: _____

Date: _____

Sunscreen Policy

Sunscreen is an essential part of keeping children safe in the sun. Per our Sunscreen Policy, during the summer months parents are asked to put sunscreen on their child in the morning (preferably all-day sunscreen) before they arrive at Tigers. **We ask that you use a sunscreen with an SPF of 15 as a minimum.** We would ask that you leave sunscreen in your child's bag so that the sunscreen can be reapplied during the day if necessary. Please sign below to give permission for Tigers Childcare to apply sunscreen to your child. Signing below also gives your permission for Tigers Childcare to use the sunscreen held on site in the event that your child does not have their own. If your child is allergic to any particular brands, please make a note of it below.

Parent/Guardian Signature: _____

Child Name: _____

Allergies to known Brands: _____

Date: _____

Infectious Diseases

I will notify the service as soon as possible if my child is diagnosed with an infectious disease e.g. measles, viral meningitis, Diphtheria, Whooping Cough, Rubella.

Parent/Guardian Signature: _____

Child Name: _____

Date: _____

Data Privacy – Consent for Collection and Usage of your personal data

Must be signed by all parents/guardians whose information has been supplied in this form.

Tigers Childcare collects personal data about you and your child to provide care and education to your child. By registering your child for our services at Tigers Childcare you agree to the use of your personal information as described in our 'Privacy Notice'.

I have read the Privacy Notice and I consent to the collection and processing of the data given for the purposes described therein.

I understand that I can request a copy of this information and revise or withdraw my consent at any time by contacting the service.

Signature Parent/Guardian 1: _____

Signature Parent/Guardian 2: _____



PARENT AGREEMENT

I have read the Parent Information pack and in signing this parent agreement I confirm that;

- I have read and understood the Parent Information Pack and the Policies and Procedures document
- I agree to adhere to all stated policies and procedures.
- I have read and understood the service's Privacy Notice.
- I understand that Tigers After School Care is a business name owned by Tiger Time Limited.
- I understand that Tigers After School Care is a privately-run company and all queries should be directed to the manager of the centre and not to the school/community centre in which we are based.
- Unless otherwise agreed, I agree to pay my fees in advance on the first of each month via direct debit
- I understand that an administration fee may be charged if I do not pay my fees via direct debit.
- I understand that if I am late in paying my fees by seven days or more, Tigers may terminate service to my child/children.
- I understand that Tigers may charge an additional fee of €10.00 per day for each day that I am late in paying my fee.
- I understand that if I wish to remove my child from Tigers that 30 days written notice must be provided, failing which my deposit will not be refunded.
- I understand that if I am late in collecting my child, a fee of €1.00 per minute, or part thereof, will be charged until such time as my child is collected.
- Although my child's homework may be completed in Tigers, I understand that it is my responsibility to check that it is done and signed.
- I have read the rules of behaviour management and understand that constant disruptive behaviour can lead to my child being excluded.
- I understand that I must re-register my child at Tigers for each new school year. Failure to do so may result in my child's place being lost.
- I understand that staff at the service have a responsibility as Mandated Persons to report any child welfare concerns.
- I understand that if I am availing of any childcare subvention schemes, my child cannot start at Tigers Childcare until such time as their registration has been confirmed by Pobal/DCYA.

Signed: _____

Print Name: _____

Date: _____

FOR OFFICE USE ONLY

Date child first attended: _____ **Has deposit been received: Yes / No** _____ **Amount: €** _____

Has direct debit mandate been completed & signed? _____

Has each section on registration form been fully completed? _____

Has Parent Agreement been signed? _____

Date child last attended: _____ **Deposit refunded: Yes / No** _____ **Amount: €** _____

SEPA Direct Debit Mandate



Unique Mandate Reference

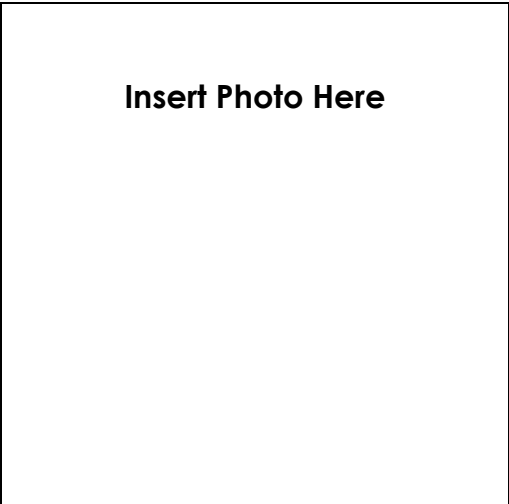
Unique Mandate Reference (UMR) – to be completed by Tiger Time Ltd)

By signing this mandate form, you authorise (A) TIGER TIME LTD to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instructions from TIGER TIME LTD.
 As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank.
 A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.

Please complete all the fields marked *

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Please return this mandate to the Creditor



CHILD PROFILE

We would like to get to know a little bit more about your child and your family life. The information you provide on this questionnaire will enable us to incorporate your family life, culture and traditions within our program and planning. We would also like to further extend on the children's understanding of diversity through the experiences we provide to the children based on your responses.

Child's name: _____

Any nicknames? _____

Child's Age: _____

DOB: _____

Who lives at home with your child (parents, grandparents, siblings, aunts, uncles etc.)?

Any Siblings? What are their ages? _____

Any Pets? How many? What type? _____

Languages spoken at home? _____

Child's religion & ethnic background: _____

Is there any information about holidays, celebrations or cultural events that we need to be aware of?

What family traditions would you like to share your knowledge about or provide information to your child's group?

Child's likes & hobbies: _____

Child's general temperament/personality: _____

Any favourite/special toys? _____

Any other information you'd like us to be aware of? _____
