

# PARENT INFORMATION PACK & REGISTRATION FORM

# **ONGAR COMMUNITY CENTRE**

#### **COMPANY INFORMATION**

Tigers Pre-School and Tigers After School Care are business names owned by Tiger Time Limited – registered address College Business & Technology Park, Ballycoolin, Blanchardstown, Dublin 15. Company Registration number 488188.

### **CONTACT INFORMATION**

**Programme Director:** Karen Clince

Email Address:tigersafterschoolcare@gmail.comWeb address:www.tigersafterschoolcare.com

Centre Manager: Elizabeth Boland

**Centre Phone:** 086 027 6752

**Admin/Accounts Office:** 086 170 3955 / 086 140 8259

# **HOURS OF OPERATION**

Monday to Friday (during school term) from 7:30am – 9:00am and from 1:10pm – 6:30pm.

Monday to Friday (in-service days) from 7:30am – 6:30pm

Tigers is closed for all bank and public holidays.

At Tigers we also run camps from 7:30am – 6pm during the following holidays:

- October mid-term
- > February mid-term
- > Two weeks at Easter
- 6 weeks of summer holidays

Tigers is closed for the Christmas school holidays, the first two weeks of the summer break and the week before each new school year commences<sup>1</sup>.

# **ABOUT TIGERS AFTER SCHOOL CARE**

The philosophy of the Tigers After School Care programme is that all children should be allowed time for unstructured play after their school day in a safe, warm, familiar and caring environment, where all children feel special and that they belong.

The aim of Tigers is to provide safe, pleasant, relaxing and stimulating care. We endeavour to offer children a place where they will enjoy spending time in and environment that parents feel comfortable with.

# **LOCATION**

Tigers is located in Ongar Community Centre.

# **NUMBER OF SPACES/PLACES AVAILABLE**

Places in all of our programmes are strictly limited and priority will be given to families residing in the locality of the relevant centre, and families who are regular uses or that centre. Enrolment is also limited to the available spaces on site and is restricted to regular users. The following places are available for the coming school year.

<sup>&</sup>lt;sup>1</sup> Will vary from year to year depending on how the start of the school year and the end of the 6 week Summer Camp programme fall.

- ➤ 22 full-time places
- 20 additional Hour Club places
- > 15 additional Homework Club places

Please note that the number of available spaces is subject to change & staffing levels.

# **POLICY & PROCEDURES**

This document must be read in conjunction with our general Policy & Procedures, a copy of which is available on the 'Parent's Page' of our website. The page is password protected. You can obtain the password from a member of staff.

## TYPES OF CARE AND PROGRAMMES OFFERED

We offer a number of childcare options. These options are designed to offer as flexible a service to the parents as possible.

#### Breakfast Club

Breakfast Club runs from 7:30am until school begins, Monday to Friday during school term. Children will be provided with a nutritious breakfast before starting their school day. Breakfast will include cereals, toast and breads along with milk and breakfast juices.

During the remaining time children will be free to play with their friends or use any of the equipment at Tigers. Organised activities will also be available for children although children can opt in and out of these activities.

During Breakfast Club there will be 1:15 child to adult ratio in place. Places are limited to a maximum of 30 children.

#### > After School - Full Time Care

Children will attend Tigers from Monday to Friday from the time school ends until 6:30pm. These children will also attend during any in-service days or days upon which the school is closed (other than holidays, mid-term breaks, bank and public holidays). The rate for Full Time Care excludes Breakfast Club and camps.

#### After School – Hour Club

Hour Club is run for Junior and Senior infant children. Hour Club accommodates parent with children in older classes with one pick up time. Hour Club starts at 1:10 and 1:40 to accommodate children from different schools.

#### > After School - Homework Club

The Homework Club is run for school going children in first class and above attending Tigers from Monday to Thursday. The programme runs from 2:10pm – 3:10pm and provides children with an hour of tutored homework time (times may vary to accommodate children attending from different schools). All homework is checked by the supervisor and ticked and initialed in the child's homework journal when completed. Each night parents should check that homework is satisfactorily completed and sign their child's homework journal. All reading homework is done at home.

Please note that if a child leaves their belongings/homework sheets in their classroom Tigers staff cannot bring them back to their classroom to get it.

Homework Club is optional. If a parent wishes for their child to complete their homework at home they should bring this to the attention of a member of staff.

#### In-Service Days / Camps

Care is provided during in-service days (not mid-term breaks). On these days Tigers operates from 7:30am until 6:00pm. In-service day care may be offered in an centre other than the one your child usually attends e.g. if a school is being used as a polling station we will accommodate your child in another nearby location. You will be given advance notice of this. In-service day care is not included in your monthly fee and a €20 fee must be paid if your child is to attend on an in-service day.

Camps are held during mid-term breaks (excluding Christmas holidays), for two weeks of the Easter Holidays and for 6 weeks during the summer. Camps are usually held in one location and not in each individual centre.

To enroll your child in any of our camps you are required to complete a registration form and pay a non-refundable deposit.

# **ORDER OF DAILY ACTIVITES**

Listed below is the general routine at Tigers. This is a guideline and may change

#### > 1:10 - 2:10: Hour Club

Children are brought to the Tigers room and given a snack. The snack will consist of a drink, fruit, yoghurts, crackers, cheese etc. On special occasions treats will be provided.

The children will then be allowed 45 minutes of free play time. Below is an example of the activities that are planned for the children in Hour Club – please note that the activities are subject to change.

Monday – Wii games Tuesday – Arts & Crafts Wednesday – Board games/Circle games Thursday – Free play Friday – Movie

Children can choose to play in small groups with any of the toys provided as well as the Wii and computer. Children may also decide to do art and crafts in this time.

In fine weather children will be allowed supervised play outside.

#### > 2:10 - 3:10: Homework Club

Homework Club is an opportunity for children to do their homework in a quiet school environment. Children will sit by themselves and have their homework journals are out so that homework can be checked by a supervisor. Children are encouraged to do all written tasks first.

Each exercise will be checked by a supervisor before a child starts on the next exercise. When a supervisor is happy that a child is worked on an exercise to the best of their ability their journal will be ticked and initialed. Learning homework (spellings, tables etc) will be checked once all written work is completed. Children will be checked on this work daily.

Reading homework must be completed at home. We believe that this type of homework should be done with a child's parent on a one to one basis.

Each child must have a parent check and sign their homework journal daily. It is up to each parent to take responsibility for their child's homework and make sure that all work is done to the best of their child's ability.

Homework Club is one hour of supervised homework time. If your child's homework is not finished in this time they must go on to complete it at home.

#### > 2:10 - 2:40: Arts & Crafts

Junior and Senior infant children as well as children not taking part in Homework Club will be given this opportunity to wind down and relax after their day. Children are given this opportunity to have some one on one time with their care givers. This time is used for art and crafts activities or free play – the children decide which they would prefer.

Younger children may wish to use this time as an opportunity to take a nap. Nap mats will be provided for any child who wants one during this time.

#### > 2.40 - 3:10: Get Moving

The importance of physical activity for children cannot be stressed enough these days. Tigers recognise this fact and will use this time so children can partake in some form of exercise. We use the sports hall when it's available to us and in fine weather the children are brought outside. Children will be encouraged to take part in movement games.

From time to time outside groups will be brought into Tigers in order to give children at Tigers access to some professional coaching. These classes are non-compulsory and will run at an extra cost to the parents. All outside coaches will be supervised by a staff member.

#### > 3:10 - 3:40: Dinner

Hot meals are provided by our catering service 'Moon and Spoon'. These meals are made specifically for children and contain no artificial ingredients. All dietary requirements are catered for but need to be specified in advance.

#### > 3:40 - 6:15: Theme (Week 1), Free Play (Week 2)

Children can use this time to play games with their peers. Again children can choose to play in small groups with any of the toys provided as well as the Wii and computer. Children may also decide to do art & crafts in this time.

Every second week brings a new 'theme' to Tigers. We ask children for their help in deciding on the themes – they can range from zoo animals to dinosaurs – the children decide. Activities, art and crafts and games are then based on the theme of the week.

# > 6:15 - 6:30: Tidy Up

Children will be given this time to relax so that they are not over excited when their parents arrive. At this time children may read a book from the library.

#### **FEES**

A booking deposit equivalent to one month's fees is payable upon application for a place on one of our programmes. If a parent wishes to withdraw a child from a programme 30 days written notice must be provided, failing which the deposit will be retained. Subject to the necessary notice being provided the deposit will be refunded less any outstanding fees and charges. Please note the deposit cannot be used as the last month's fees.

Full Time Care (including in-service days)	€460 per month
Full Time Care & Breakfast Club (1 hour)	€520 per month
Full Time Care & Breakfast Club (1.5 hours)	€530 per month
Full Time Care & Camps (payable over 12	€550 per month
months)	
Full Time Care & Breakfast Club & Camp	€560 per month
(payable over 12 months)	
Breakfast Club (7:30 – 9:00am)	€195 per month
Breakfast Club (8:00 – 9:00am)	€130 per month
Hour Club	€130 per month
Homework Club (4 days)	€104 per month
Part-time Care/Additional Hours	€6.50 per hour *
Camps	€110 - €150 per week

<sup>\*</sup> if your child stays after 4pm the daily rate of €26 is charged.

Unless otherwise agreed, all fees are payable monthly in advance on the first of each month and again, unless otherwise agreed, are to be paid by direct debit. A €20 monthly administration fee will be charged where fees are not paid by direct debit.

Fee invoices are issued on a monthly basis. An email address must be provided on the registration form.

Fees are to be paid without deductions. For clarity please note that fees are due in full irrespective of a child not attending because of, but not limited to, illness or holiday. With the exception of Camps, all other fees have been calculated to reflect periods when the centres will be closed.

Tigers is entitled, at its discretion, to charge an additional €10 per day for each day or part of a day payment is late. In addition Tigers will be entitled to terminate service with immediate effect if any payment stands overdue by seven days or more and please note such termination will be without prejudice to Tigers' right to enforce all of its entitlements herein to include payment.

## Late Pickup Fee

Please note that in the event a child is not collected on or before the centre's closing time i.e. 6:30pm, a fee of €10.00 per minute or part thereof may be charged until such time as the child is collected. Repeated late pick-ups may result in Tigers terminating service.

## **CHILD PROTECTION**

We have a moral and legal obligation to ensure that all children in our care are protected, and their health and welfare are safeguarded. Our staff are legally mandated to report any concerns. We have a responsibility to identify, report and record any suspicions of child abuse to Tusla, the Child and Family Agency. We have a responsibility to respond to all child protection concerns.



# ONGAR REGISTRATION FORM

Please be sure to read this form carefully and answer all questions. We are required under the Child Care Act 1991 Regulations 2016 to collect specific information relating to your child.

CHILD INFORMATION						
Child Name:						
Address:						
Date of Birth:						
Teacher's Name:						
Class (e.g. 1st, 2nd):						
Type of Care Required						
Type of Care				Please	• √ below	
Breakfast Club (1 hour p						
Breakfast Club (1.5 hou						
Hour Club (1:10/1:40 – 2						
Homework Club (2:10/2						
Full-time Care (1:10/1:40		30pm)				
Full-time Care incl. Bred						
Full-time Care incl. Bred			hs)			
Full-time Care incl. Can						
Part-time Care (please	specify hours b	pelow)				
Please $$ the days your care for)	child will atten	d Tigers (note: for p	art-time care pl	lease fill i	n the hours th	<u>at you requir</u>
Monday Tue	sday	Wednesday	Thursday	Frie	day	
DETAILS OF PARENTS/GUAR	RDIANS					
Name:						
Telephone No (day conta	ct):					
Name:						

Home Address of either parent/guardian if a	interent tr	om chil	a:			
With whom is child living?					<del></del>	
Nominated Emergency Contact						
Name:						
Telephone No (day contact):						
Address:						
MEDICAL INFORMATION						
MEDICAL INFORMATION						
Nominated Emergency Contact						
GP's Name:						
Telephone No (day contact):						
Address:						
Record of Vaccinations						
Please tick and enter dates below:						
B.C.G.	Yes [	1	No [	1	Date:	
6 in 1 (All)	Yes [	1	No [	l l	Date:	
Pneumococcal Conjugate Vaccine (PCV)	Yes [	1	No [	]	Date:	
Meningococcal B (Men B)	Yes [	]	No [	]	Date:	
Mumps/Measles Rubella (MMR)	Yes [	]	No [	]	Date:	
Haemophilus Influenzae B (HIB)	Yes [	]	No [	]	Date:	
Rotavirus	Yes [	]	No [	]	Date:	
Meningococcal C (Men C)	Yes [	]	No [	]	Date:	
4 in 1 (Junior Infants booster)	Yes [	]	No [	]	Date:	
We ask parents to supply a copy of all vacci	nations th	ne child	has receiv	ed.		
Does your child have any of the following (if	not appli	cable p	lease write	n/a nex	t to each heading)	)?
Allergies:					_	
					_	
Special needs:					_	
					_	
Disability:					_	
					_	
Illness:						

Please notify us of any special care/attention that is required due to any of the above. If your child has any long-term medical needs or has a chronic condition you are required to complete a 'Healthcare Plan' in addition to this form.

If your child has every suffer	ed from Febrile Convulsions, please indicate belov	w:
	licines by oral administration and others (inhalers/ service. Parents will always be asked to complet	
Parent/Guardian Signature:		
Child Name:		_
Date:		
	ion of teething gels and temperature control med ures of this service. Parents will always be informe	
Parent/Guardian Signature:		
Child Name:		
Date:		
in case of emergency or ac	mergency I hereby give permission to the manag cident and take such action as necessary for the l e at the time of the emergency.	
Parent/Guardian Signature:		_
Child Name:		_
Date:		_
	has a minor accident/injury/illness at Tigers and care to provide my child with Calpol (or equivalen	
Parent/Guardian Name:		
Child Name:		
Date:		
ADDITIONAL INFORMATION		
Persons authorised to collec	t child (other than parent/guardian)	
Name(s):		
Address:		
-		
-		
Telephone No (day contact	):	
Name(s):		
Address:		
-		
-		
Telephone No (day contact	):	

#### Permission for Photographs/Videos

I hereby give permission for my child to be photographed/video recorded at Tigers Childcare. Photographs/videos may be used for the following:

Documenting learning e.g. Observations, Learning Stories		
TUSLA Early Years Inspectorate / DES Inspectorate     Service Evaluation		
Service Evaluation     In-house displays & Information		+
Tigers Childcare Facebook Page & Website		+
	l————	4
Parent/Guardian Signature:		
Child Name:		
Date:		
Permission to Change Clothes		
It may become necessary to change your child's clothing because of, for example, messy play or wet/soil	ed clothing	۱.
I herby give permission to Tigers Childcare to change my child's clothing if required.		
Parent/Guardian Signature:		
Child Name:		
Date:		
Sunscreen Policy		
Sunscreen is an essential part of keeping children safe in the sun. Per our Sunscreen Policy, during th parents are asked to put sunscreen on their child in the morning (preferably all-day sunscreen) before the We ask that you use a sunscreen with an SPF of 15 as a minimum. We would ask that you leave sunscreen	ey arrive a	t Tigers
so that the sunscreen can be reapplied during the day if necessary. Please sign below to give per Childcare to apply sunscreen to your child. Signing below also gives your permission for Tigers Childcare to held on site in the event that your child does not have their own. If your child is allergic to any particular make a note of it below.	ermission fo use the sur	or Tigers nscreer
Parent/Guardian Signature:		
Child Name:		
Allergies to known Brands:		
Date:		
<u>Infectious Diseases</u>		
I will notify the service as soon as possible if my child is diagnosed with an infectious disease e.g. measle Diphtheria, Whooping Cough, Rubella.	∍s, viral me	ningitis
Parent/Guardian Signature:		
Child Name:		

#### <u>Data Privacy – Consent for Collection and Usage of your personal data</u>

Date: \_\_\_

Must be signed by all parents/guardians whose information has been supplied in this form.

Tigers Childcare collects personal data about you and your child to provide care and education to your child. By registering your child for our services at Tigers Childcare you agree to the use of your personal information as described in our 'Privacy Notice'.

I have read the Privacy Notice and I consent to the collection and processing of the data given for the purposes described therein.

I understand that I can request a copy of this information and revise or withdraw my consent at any time by contacting the service.

Sianature Parent/Guardian 1:	Sianature Parent/Guardian 2:
Signature Parent/Guardian 1:	Signature Parent/Guardian 2:



#### **PARENT AGREEMENT**

I have read the Parent Information pack and in signing this parent agreement I confirm that;

- I have read and understood the Parent Information Pack and the Policies and Procedures document
- I agree to adhere to all stated policies and procedures.

Sianod:

- I have read and understood the service's Privacy Notice.
- I understand that Tigers After School Care is a business name owned by Tiger Time Limited.
- I understand that Tigers After School Care is a privately-run company and all queries should be directed to the manager of the centre and not to the school/community centre in which we are based
- Unless otherwise agreed, I agree to pay my fees in advance on the first of each month via direct debit
- I understand that an administration fee may be charged if I do not pay my fees via direct debit.
- I understand that if I am late in paying my fees by seven days or more, Tigers may terminate service to my child/children.
- I understand that Tigers may charge an additional fee of €10.00 per day for each day that I am late in paying my fee.
- I understand that if I wish to remove my child from Tigers that 30 days written notice must be provided, failing which my deposit will not be refunded.
- I understand that if I am late in collecting my child, a fee of €1.00 per minute, or part thereof, will be charged until such time as my child is collected.
- Although my child's homework may be completed in Tigers, I understand that it is my responsibility to check that it is done and signed.
- I have read the rules of behaviour management and understand that constant disruptive behaviour can lead to my child being excluded.
- I understand that I must re-register my child at Tigers for each new school year. Failure to do so may result in my child's place being lost.
- I understand that staff at the service have a responsibility as Mandated Persons to report any child welfare concerns.
- I understand that if I am availing of any childcare subvention schemes, my child cannot start at Tigers Childcare until such time as their registration has been confirmed by Pobal/DCYA.

signed.	<del></del>	
Print Name:		
Date:		
	FOR OFFICE USE ONLY	
Date child first attended:	Has deposit been received: Yes / No	Amount: €
Has direct debit mandate been comp	leted & signed?	
Has each section on registration form	n been fully completed?	
Has Parent Agreement been signed?		
Date child last attended:	Deposit refunded: Yes / No	Amount: €



# **SEPA Direct Debit Mandate**

Unique Mandate Refere	ence																								
By signing this mandate form, you debit your account in accordance was part of your rights, you are entit A refund must be claimed within 8 you can obtain from your bank.	vith th	rise ne ins a re	(A) T struc fund	tions from	TIM from you	E LTI TIG ban	D to : ER T k un	send IME der t	ins LTD he to	truc erm	tion s an	ns te	o yo	ur b litio	ank ns of	to d	ır ag	ree	men	t witl	h you	r ba	nk.		
you can obtain nom your bank.				ı	Pleas	е со	mple	te al	l the	fie	lds ı	ma	rked	*											
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City	В	A	L	L	Y	C	0			L	ı		N												
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Debtor bank identifier code – BIC*								]					_												
Date of signature *																									
Signature(s)																									_
Please sign here *																									

Please return this mandate to the Creditor





YOUR CHILD'S JOURNEY

Dear Parents,

Value faithfully

Tigers Childcare have been using Child Paths since 2016. Child Paths is a communication tool which allows us to communicate quicker and smarter to parents giving you a greater insight into your child's learning and development. Child Paths has also partnered with doctors/psychologist and speech and language therapists from the Adult and Child Therapy Centre to provide a platform for information from these very experienced professionals to assist parents with their child's development.

One of the most commonly used answers when a parent asks their child what they did today, answer: NOTHING. Child Paths was designed so parents and guardians can engage in conversation about their child's day. Having an insight be it through photos or communication on the app helps in conversations with your child by discussing their day or showing them the photos you received. Uploading photos to your child's profile allows staff to interact and communicate better with the children as they can create conversations which are child lead from the photos parents upload over the weekend etc. You have a calendar option to look back at any date. You can contact the childcare provider with general comments, allergy or medicine information at the touch of a button. There is also a help section so you can ask the Child Paths team any question. We now have a platform to regularly communicate your child's observations throughout the year to keep you up to date.

Child Paths was developed to assist parents in understanding what they can do at different stages of their child's life. Learn more about your child's interests, create conversations about what they actually do during the day and understand more about what you can do with them at home to help with their development.

From a security perspective, the information that travels from the tablets to the servers is encrypted, and the servers are held in Ireland with one of the world's leading hosting providers Amazon. The software is protected by a username and password to access the information. Parents obviously only have access to their own child's account. Additional security information can be provided on request from Child Paths.

We see this as an excellent way to get you more involved in your child's learning and development. Once you give us your email address and we enable your account you will receive an email link from Child Paths. Once this is done it will bring you to the site. Please note Child Paths in **NOT** in iTunes Store or Play Store. You can find the app by using the following website **app.childpaths.ie**. You can then add the web app to your home screen on your phone or tablet.

We would love you to look at the parent video at <a href="www.childpaths.ie">www.childpaths.ie</a>, we think it's brilliant. To get started, please fill in the information below, if you are not interested, please state the reason. If you have any questions please speak to a member of staff.

Tigers Childcare			
Parent/Guardian Names:			
Child/Children Names:		 _	
One email address:			
Not interested, please state reas	son:		West day in controlled and the state of the



# **Insert Photo Here**

# **CHILD PROFILE**

We would like to get to know a little bit more about your child and your family life. The information you provide on this questionnaire will enable us to incorporate your family life, culture and traditions within our program and planning. We would also like to further extend on the children's understanding of diversity through the experiences we provide to the children based on your responses.

Any nicknames?
DOB:
Who lives at home with your child (parents, grandparents, siblings, aunts, uncles etc.)?
Any Siblings? What are their ages?
Any Pets? How many? What type?
Languages spoken at home?
Child's religion & ethnic background:
Is there any information about holidays, celebrations or cultural events that we need to be aware of?

hat family traditions would you like to share your knowledge about or provide information to y nild's group?
hild's likes & hobbies:
hild's general temperament/personality:
ny favourite/special toys?
ny other information you'd like us to be aware of?